# STANDARD TERMS AND CONDITIONS GOVERNING THE MICROCREDIT PROGRAM

#### 1. DEFINITIONS

- 1.1 Capitalised terms used in these Standard Terms and Conditions Governing The MicroCredit Program ("Terms and Conditions") shall have the meaning given to them in the Microlending Agreement, unless they are specifically defined in these Terms and Conditions.
- 1.2 The following words when used have the following meanings respectively set out below:-
- "Application Form" means such application form that EUSMS shall provide for the application for the Loan, which EUSMS may amend from time to time;
- "Borrower" shall have the meaning given to it in the Microlending Agreement, and shall include the person(s) (including any personal representatives, successors or assigns of such person) in whose name the Loan was applied for, granted and/or maintained.
- "Business Day" means a day that is not a Saturday, Sunday or a public or bank holiday in Kenya.
- "EUSMS" refers to EUSMS gGmbH and its successors and assigns;
- "Kenyan Shillings" and the sign "KShs" or "KES" shall mean the lawful currency of Kenya.
- "Loan" shall have the meaning given to it in the Microlending Agreement.
- "Loan Currency" shall mean Kenyan Shillings unless otherwise expressly specified by EUSMS.
- "Microlending Agreement" means the agreement between EUSMS and the Borrower which sets forth the terms and conditions of the Loan (including its repayment) and the rights and obligations of both Parties and includes any supplements, amendments, variations or modifications to such agreement.
- "VAT" means any value added tax payable under the Value Added Tax Act, 2013 of Kenya or any other taxes, levies or charges whatsoever of a similar nature which may be substituted for or levied in addition to any such tax, by whatever name called.
- 1.3 Unless the context requires otherwise:-
- (a) the singular number shall include the plural and vice versa; and
- (b) references to persons shall include firms and corporations.
- 1.4 Headings of clauses are for ease of reference only and do not form any part of these Terms and Conditions or be taken into consideration in the interpretation of these Terms and Conditions.

1.5 All references to statutes and EUSMS's terms and conditions are references to such statutes and terms and conditions as amended, modified, substituted or supplemented from time to time.

#### 2. OTHER TERMS AND CONDITIONS

In addition to these Terms and Conditions and the Microlending Agreement, the terms and conditions, including any additions, amendments, variations, supplements and/or substitutions to such agreements, governing any other agreements ("Other Terms and Conditions") which the Borrower and/or Guarantor have entered into with EUSMS, relating to the Loan or products or services linked to the Loan, shall also apply. The Borrower and/or Guarantor are deemed to have read and/or understood such Other Terms and Conditions and will abide and be bound by them accordingly.

#### 3. LOAN

- 3.1 Upon EUSMS's acceptance of the application for the Loan, EUSMS shall grant the Borrower the Loan denominated in the Loan Currency on such terms as are set out in the Microcredit Agreement.
- 3.2 The obligation of EUSMS to disburse the Loan or any part thereof is subject to the following conditions precedent:
- (a) EUSMS's receipt of:
  - (i) the information and documents specified in the Application Form
  - (ii) the duly executed original Application Form;
- (b) EUSMS's verification that the Borrower has met such other criteria that EUSMS may stipulate from time to time;
- (c) The Borrower has an existing bank account OR mobile money account i.e. Mpesa, Airtel Money or T-kash in the Borrower's name; and
- (e) No event of default under Clause 7.1(a) to (p) subsists.
- 3.3 Notwithstanding that the conditions precedent as set forth in Clause 3.2 have been met, EUSMS shall have the absolute discretion to reject any application for the Loan without providing any reason whatsoever.
- 3.4 Monies disbursed under the Loan may only be applied by the Borrower such purposes permitted by EUSMS and specified in the Microlending Agreement.
- 3.5 EUSMS will disburse the monies under the Loan to the Borrower after deductions of the applicable prevailing fees and charges for disbursement as may be prescribed by EUSMS' Bank or Mpesa service provider from time to time.
- 3.6 Any subsequent disbursement:
- (a) shall be made by EUSMS before the first instalment (as defined in clause 4.1) is due; and
- (b) shall be made only upon EUSMS's receipt of: (i) Fourteen (14) days' written notice (sent via mail or by such electronic means as may be permitted by EUSMS) of the Borrower's request for such subsequent disbursement; and (ii) certified true copies of a letter or other documentary proof as EUSMS may stipulate.

- 3.7 Upon request by the Borrower, EUSMS may, at its absolute discretion, disburse the amount (as the case may be) of the Loan in a currency other than the Loan Currency and may, for this purpose, effect the conversion of the relevant amount at EUSMS's own bank's rate of exchange then prevailing. For the avoidance of doubt, such conversion shall not prejudice the fact that the Loan is denominated in the Loan Currency.
- 3.8 Notwithstanding any other provision in these Terms and Conditions to the contrary, EUSMS may at its absolute discretion at any time without prior notice, and without any liability to the Borrower whatsoever, cancel, alter, modify or review the Loan without giving any reason. If, upon a review of the Loan, EUSMS determines that the Loan should be terminated or the loan amount should be reduced, EUSMS may, by notice to the Borrower:
- (a) before the disbursement of the amount, declare the Loan to be cancelled or reduced, whereupon the Loan shall be cancelled or reduced and the Loan shall forthwith cease to be available or be available only for the reduced amount (as the case may be); or
- (b) in the event the Loan has been disbursed, demand repayment of any or all of the amounts outstanding under or in connection with the Loan.

#### 4. REPAYMENT

- 4.1 The Loan shall be repaid by the Borrower by way of instalments ("Instalments") comprising principal and/or interest as set out in the Microlending Agreement, or as may be amended by the Parties from time to time.
- 4.2 Instalments shall be paid in full and in the Loan Currency (or such other currency for payment that EUSMS may expressly accept in writing and in any event subject to EUSMS's own bank's prevailing rate of exchange) into EUSMS's bank account or Mpesa account as set out in the Microlending Agreement on such dates as stated in the Microlending Agreement ("Payment Due Dates"). Late payment interest and other charges will apply in the event of any overdue payment as stipulated in the Microlending Agreement.
- 4.3 The Borrower shall ensure that they have sufficient funds before the Payment Due Dates to meet the payments for the Instalments.
- 4.4 The Borrower may, at any time during the tenure of the Loan, prepay the Loan and interest accrued thereon in full. Partial prepayment shall also be permitted unless otherwise specified in the Microlending Agreement, subject to a minimum repayment of an amount agreed by the Parties in writing. The Borrower may not request for the release of or use any part of the Loan which the Borrower has repaid or prepaid.

#### 5. INTEREST

- 5.1 Interest shall be charged on the Loan at the rate, on the basis and in accordance with the terms set out in the Microlending Agreement provided always that the said rate, basis and terms shall be subject to review by EUSMS from time to time and amended by EUSMS upon thirty (30) days' written notice to the Borrower.
- 5.2 EUSMS may, in its absolute discretion, charge additional interest on any principal

sum due to EUSMS under the Loan and not paid on the relevant due date, at such rate and on such basis as EUSMS may impose from time to time upon notice to the Borrower.

- 5.3 EUSMS shall be entitled to impose such fees and charges for administering, handling, servicing, adjusting and/or maintaining the Loan as EUSMS may in its absolute discretion impose. Such fees and charges may form part of the principal amount of the Loan. Without limitation to the generality of the foregoing, and without prejudice to any other remedy of EUSMS, the Borrower shall be liable to EUSMS for the following:
- (a) the processing fees of the amount of the Loan or such other sum as may be currently imposed by EUSMS at its absolute discretion without notice;
- (b) In the event of default by the Borrower to pay the Loan or any part thereof on the Payment Due Dates, then, and without prejudice to the other remedies of EUSMS and hereunder the Borrowers shall pay additional financial charges for the late payment of each instalment.
- (c) If EUSMS recalls the Loan, the Borrower shall pay financial charges incurred on all outstanding principal, interest and other money(s) due and owing to EUSMS from the date of recall until the date of full payment;
- (d) an administrative charge of an amount to be determined at EUSMS's absolute discretion without notice for each cheque given to EUSMS in payment of sums due under the Loan which for any reason EUSMS's bank returns to the Borrower or Guarantor;
- (e) such administrative, processing, disbursement and other fees as may be imposed by EUSMS at EUSMS's absolute discretion without notice, in the event the Borrower withdraws the Borrower's application for the Loan, cancels the Loan prior to EUSMS disbursement of the Loan, cancels any amount of the Loan granted to the Borrower, or EUSMS deems any amount of the Loan granted to the Borrower to be cancelled;
- (f) All VAT, stamp duties, registration fees, legal fees, administrative fees and out-of-pocket expenses incurred by EUSMS in connection with the Loan and the preparation, execution, registration of the security documents and perfection of the securities, and all other documents required by EUSMS in relation to the Loan at such time deemed appropriate by EUSMS;
- (g) Any legal fees, expenses or costs incurred by EUSMS in exercising or enforcing any of EUSMS's rights and remedies for the breach of the Borrower's obligations and liabilities or for recovery of any sum owing by the Borrower or in taking legal advice on any matter whatsoever arising in relation to the Loan; and
- (h) Where any sum under these Terms and Conditions or in relation to the Loan is required to be converted into another currency (which conversion shall be effected at EUSMS's own bank's rate of exchange then prevailing), the exchange rate losses and the costs of conversion (including any handling fees as may be imposed by EUSMS or its bank).

All of the above interest, charges, fees and amounts shall be payable to EUSMS on demand.

5.4 All interest (whether under this Clause or otherwise) shall be charged and payable at the respective prevailing rates provided under these Terms and Conditions up to the date of full payment of the amounts due, as well after as before any judgment obtained in respect thereof.

# 6. TERMINATION OF LOAN

- 6.1 EUSMS may, at any time after any amount of the Loan granted to the Borrower is cancelled by the Borrower or deemed by EUSMS to be cancelled resulting in the net loan amount of the Loan being reduced to less than KShs.1000, terminate the Loan by notice to the Borrower, in which event all obligations and liabilities thereunder shall become immediately due and payable.
- 6.2 Notwithstanding any other provision in these Terms and Conditions, in the event that the each instalment payable by the Borrower under the Loan is less than KShs. 100 for any reason whatsoever, EUSMS may at any time thereafter terminate the Loan by notice to the Borrower, in which event all obligations and liabilities thereunder shall become immediately due and payable.

# 7. EVENTS OF DEFAULT

- 7.1 EUSMS may at any time after the occurrence of any of the following events terminate the Loan by notice to the Borrower, in which event the obligations and liabilities under the Loan, including but not limited to all amounts outstanding and unpaid under or in connection with the Loan, shall become immediately due and payable:
- (a) the Borrower fails to pay any of the Instalments of the Loan and interest thereon or any part thereof either of principal or interest or both or any part thereof when due or any other monies payable hereunder or under any agreement or security document relating to the Loan;
- (b) where any present or future indebtedness of the Borrower for or in respect of money borrowed or raised (whether from EUSMS or any other person) becomes (or becomes capable of being declared) due and payable prior to its stated maturity otherwise than at the option of the Borrower or any such indebtedness is unpaid when due or, as the as may be, within an appropriate grace period.
- (c) the Borrower commits or threatens to commit a breach of any of the covenants, undertakings, stipulations, of the Microlending Agreement, these Terms and Conditions or any agreement relation thereto;
- (d) the Borrower's course of business or reasons approved for the purposes of the Loan is cancelled or terminated for any reason whatsoever prior to its completion;
- (e) the Borrower becomes bankrupt, commits an act of bankruptcy, or an action to place the Borrower in bankruptcy has been commenced against the Borrower;
- (f) any legal proceedings, suit or action of any kind, and whether criminal or civil, is/are brought against the Borrower;
- (g) any distress, execution or other process is levied on or threatened against any of the Borrower's assets;
- (h) a receiver is appointed over the property, assets or undertaking of the Borrower or any part thereof;
- (i) where the Borrower enters into any arrangement or composition for the benefit of creditors or has any petition filed or notice issued or any step taken for making of a receiving or adjudication order against the Borrower;
- (j) where any statement, representation or warranty made or given to EUSMS at any time is or shall be incorrect or untrue in any respect or shall be breached;
- (k) the Borrower dies or becomes insane or suffers from any other legal incapacity;
- (1) if in EUSMS's opinion, there is a material adverse change in the financial or other

condition of the Borrower which may affect the Borrower's ability to perform their obligations under these Terms or under any other agreement made with EUSMS;

- (m) EUSMS forms the view in good faith, that EUSMS should take action in order to preserve EUSMS's rights or interests under the Loan, or under EUSMS's relationship with the Borrower or Guarantor; or
- (n) in EUSMS's opinion, it is or becomes unlawful or shall contravene any applicable law, regulation or directive for EUSMS to allow all or part of the Loan to remain outstanding and/or to perform all or any of EUSMS's duties or obligations under these Terms and Conditions or otherwise in connection with the Loan or any other agreement(s) with the Borrower.

#### 8. CANCELLATION OF LOAN DISBURSEMENT

- 8.1 Upon successful Loan disbursement, the Borrower shall not be entitled to, but may request EUSMS in writing to, reverse payment of the Loan disbursement. The said request may be granted by EUSMS on such terms and conditions that EUSMS may deem fit to impose on the Borrower, including but not limited to the execution of any indemnity in EUSMS's favour.
- 8.2 In the event the Borrower intends to cancel the Loan in full prior to Loan disbursement; the Borrower shall forthwith give EUSMS notice of the same.
- 8.3 Without prejudice to any other provision in these Terms and Conditions, any risk of fraud or forgery relating to or affecting in any way the Loan disbursement, other than fraud or forgery arises as a direct result of EUSMS's gross negligence, shall be solely on the Borrower's account. The Borrower shall indemnify EUSMS in full against all loss which EUSMS may incur or suffer as a result of or in connection with any such fraud or forgery.

# 9. APPLICATION OF MONIES

If any sum paid or recovered in respect of the Loan is less than the amount due or owing, EUSMS shall be entitled to apply and appropriate such sum received by EUSMS in such manner or order in relation to principal sum, interest, charges, fees, costs, expenses or otherwise as EUSMS deems fit.

# 10. RIGHT TO SET- OFF AND CONSOLIDATION

In addition to any other rights which EUSMS may have, EUSMS shall be entitled at any time and without notice to the Borrower to combine or consolidate all or any of the Borrower's liabilities with or to EUSMS (in Kenya or elsewhere) or set-off or transfer any sum(s) standing to the positive balance of one or more of such accounts in or towards the satisfaction of any of the Borrower's liabilities to EUSMS on any other account(s) (in Kenya or elsewhere) or in any other respect whether such liabilities are actual or contingent, primary or collateral, several or joint, or such accounts are held by the Borrower singly or jointly with any other persons. If the positive balances on such accounts and the liabilities on any other accounts are not expressed in the same currency, EUSMS shall be entitled to effect any necessary conversions at EUSMS's own bank's rate of exchange then prevailing.

# 11. RULING-OFF OF ACCOUNT

In addition and without prejudice to any other rights which EUSMS may have, EUSMS

may for any reason which EUSMS deems justifiable, open a new or separate loan ("New Loan") for the Borrower in EUSMS's books and credit (notwithstanding any legal or equitable rule of presumption to the contrary) all or any payments made to EUSMS by the Borrower or on the Borrower's behalf to the New Loan so that such payments shall not reduce the amount owing by the Borrower to EUSMS in relation to the Loan. For the avoidance of doubt, such New Loan shall be subject to EUSMS's right of setoff and consolidation under these Terms and Conditions or otherwise.

#### 12. INDEMNITY

The Borrower shall indemnify EUSMS against any loss, damage, liability, cost and expense which EUSMS may incur or suffer (including legal costs on a full indemnity basis) as a result of or arising out of or in connection with the provision, maintenance, recovery or enforcement of the Loan or in relation to these Terms and Conditions or the terms and conditions set out in the Microlending Agreement or any change in law, regulation or official directive which has an effect on the provision or maintenance of the Loan or these Terms and Conditions or the terms and conditions set out in the Microlending Agreement provided that the said loss, damage, liability, cost or expense is not caused by EUSMS's own gross negligence or willful default.

# 13. STATEMENT OF INDEBTEDNESS

A statement or certificate signed by any of EUSMS's authorised officers as to the monies and liabilities for the time being due to or incurred by EUSMS shall, except for clerical mistakes appearing on the face of the statement or certificate, be final and conclusive and be binding on the Borrower.

#### 14. NOTICE OF DEMAND

Any demand for payment of moneys or other demand or notice or communication in relation to the Loan or any matters hereunder may be signed by any of EUSMS's authorised officers for the time being or by EUSMS's lawyers. Such demand, notice or communication may be sent by post or email to or left at the Borrower's last address in Kenya in EUSMS's records and a notice or demand so given or made shall be deemed to be received on the day it was so left or the day after the date of posting notwithstanding that it is returned by the post office undelivered.

# 15. INDULGENCE OF EUSMS

Notwithstanding that EUSMS may have delayed or failed or omitted to exercise any right, power, privilege, claim or remedy available to EUSMS upon any default by the Borrower or that EUSMS may have accepted payment for any moneys outstanding under the Loan after such default, EUSMS shall not be held to have waived or condoned or acquiesced in such default and may at any time exercise all or any of the remedies available to EUSMS. Any delay or indulgence on EUSMS's part in taking steps to enforce any rights or remedies conferred on or available to EUSMS shall not be held to prejudice or be a waiver of EUSMS's rights of action in respect thereof.

# 16. CHANGE OF ADDRESS OR OTHER PARTICULARS

The Borrower shall promptly notify EUSMS in writing of any change in their respective addresses or other relevant particulars or information. EUSMS shall be entitled a period of not less than fourteen (14) business days after receipt of the notice to process and

update the change(s).

#### 17. INFORMATION

- 17.1 The Borrower shall supply to EUSMS immediately upon request all statements, information, materials, and explanation (except information of a proprietary nature) regarding the operations and finances of the Borrower as may be reasonably required from time to time.
- 17.2 The Borrower authorizes and gives EUSMS consent to:
- (i) conduct checks on them (including but not limited to credit checks, background checks, character assessment checks, business plan checks and checks with any credit bureau recognized as such by the Central Bank of Kenya) (collectively the "Checks");
- (ii) obtain and verify any information relating to them (including but not limited to information contained in the application form for the Loan and/or any information derived from the Checks) from any party or source as EUSMS may from time to time deem fit at its own discretion and without any liability or notice to the Borrower; and

  (iii) appoint such third parties as EUSMS deems fit to conduct the Checks on EUSMS's
- (iii) appoint such third parties as EUSMS deems fit to conduct the Checks on EUSMS's behalf and to such third parties contacting the Borrower to request for more information as they deem necessary in relation to the Loan.
- 17.3 This authorisation shall survive the termination of the Loan, the Microlending Agreement and these Terms and Conditions.
- 17.4 Where the Borrower is a partnership, these Terms and Conditions and all liabilities incurred in respect of the Loan will bind the partners jointly and severally. The Borrower shall promptly give written notice to EUSMS of any change in the composition or constitution or retirement or admission of one or more partners or otherwise.

# 18. INSTRUCTION BY TELEPHONE, MAIL OR OTHER MEANS

- 18.1 In addition to any rights EUSMS has under these Terms and Conditions, EUSMS may, as EUSMS sees fit, act on any instruction or any other matter whatsoever relating to the Loan given or purportedly given by the Borrower by post or any other medium of communication, including via email, WhatsApp, facsimile transmission or telephone.
- 18.2 Where EUSMS agrees to act on any instruction given by the Borrower via a medium of communication other than post, the Borrower shall indemnify EUSMS from and against any loss which EUSMS may incur as a result of acting on such instructions in accordance with these Terms and Conditions. The Borrower agrees that EUSMS will not be liable to the Borrower for any loss that the Borrower may incur as a result of EUSMS acting on such instructions.
- 18.3 In the case of telephone or facsimile instruction(s) from the Borrower:-
- (a) EUSMS may but are not obliged to accept, rely on and act in accordance with such instruction(s) given by the Borrower or any person purporting to be the Borrower; EUSMS may require that instructions be confirmed in such manner as EUSMS may specify from time to time and EUSMS may in its discretion and without notice refuse to act on any such instruction until EUSMS receives such confirmation satisfactory to EUSMS;

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- (b) EUSMS may require that the Borrower give written instructions (and any other documentary evidence of authority) in the case where the proceeds of any transaction or any funds are to be paid or remitted to any account not in the Borrower's name or to another bank account or mobile money account;
- (c) EUSMS may ask questions of and about the Borrower and about particulars of the Borrower's Loan for the purpose of verifying his/her identity;
- (d) The Borrower consents to EUSMS recording all verbal communication, including the Borrower's telephone conversations with EUSMS and agrees to be bound by such recording; and
- (e) EUSMS may refuse to act on any instruction given by the Borrower if such instruction is inconsistent with any applicable law, rule or other regulatory requirement.

#### 19. GOVERNMENT CHARGES / VAT

In the event that any VAT or any other taxes, levies or charges whatsoever are now or hereafter required by law to be paid on or in respect of any sums payable to EUSMS or any other matters under or relating to the Loan or any security relating to the Loan, the same shall be borne by the Borrower and the Borrower shall pay to EUSMS the amount of such VAT or other taxes, levies or charges (or such part thereof which the law does not prohibit EUSMS from collecting from the Borrower) on or before the same becomes due under law, in addition to all other sums payable to EUSMS in relation to the Loan and the Borrower shall indemnify EUSMS against payment thereof.

# 20. CONSENT TO DISCLOSURE

- 20.1 The Borrower consents to EUSMS, EUSMS's officials, employees, agents and any other persons who by reason of their capacity or office have access to EUSMS's records, registers or any correspondence or material with regards to the Borrower (including but not limited to information contained in the application form for the Loan and/or any information derived from the Checks (as defined in Clause 17.2)), to disclose any information relating to and any particulars of the Borrower's affairs:-
- (a) to any person or organisation participating in the provision of electronic or, without limitation, other services in connection with banking or mobile money services utilized by the Borrower in connection with the Loan, whether in Kenya or outside Kenya for the purpose of the operation of such services, including but not limited to investigating discrepancies, errors or claims;
- (b) to any person or organisation to whom EUSMS outsources certain functions or activities or who provide administrative, telecommunication, computer, payment, collection, security, clearing, credit reference or checking, or other services or facilities to EUSMS relating to the operation of EUSMS's operations, whether in or outside Kenya;
- (c) to the police or any public officer conducting an investigation in connection with any offence;
- (d) to credit or charge card companies;
- (e) to EUSMS's stationery printer, external printer, agent or storage or archival service provider (including but not limited to any provider of microfilm service or any electronic storage, archival or recording facility) for the purpose of making, printing, mailing, storage, microfilming and/or filing personalised cheques, statements of accounts, passbooks, cards, labels, mailers or any other documents or items on which the Borrower's or Guarantor's name and/or other particulars appear, or any data or records or any documents whatsoever;

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- (f) to any information gathering or processing organisation or department conducting survey(s) on EUSMS's behalf;
- (g) to any person or party that has referred the Borrower's application for the Loan to EUSMS:
- (h) to any regulatory body, government agency, statutory board, government official, ministry, department or other government bodies or relevant bodies whom EUSMS considers fit to disclose such information;
- (i) (in the case where the Borrower is a company) to any person whom EUSMS believes in good faith to be the Borrower's authorized signatory;
- (j) to any person or organisation for the purpose of enabling EUSMS to conduct any credit checks on the Borrower to obtain and verify any information relating to the Borrower;
- (k) to any person or organisation for the purpose of or in connection with the marketing or promotion of any service or product or investigating any complaint or dealing with any query relating to the marketing or promotion of any service or product;
- (l) to any government agency or authority or courts in Kenya or of a jurisdiction where any of EUSMS's operations are situated;
- (m) to any person or organisation for the purpose of collecting and recovering for and on EUSMS's behalf any sums of money owing to EUSMS from the Borrower;
- (n) to any of EUSMS's related parties (as such term is defined in any law or regulation) for risk management purposes, for monitoring credit exposures across the EUSMS Group or the credit exposure of any EUSMS Group entity to the Borrower and for data processing or cross-selling purposes. "EUSMS Group" means any of EUSMS's subsidiaries, EUSMS's holding company and any subsidiaries of EUSMS's holding company;
- (o) to any person or third party in connection with any assignment or transfer, or proposed assignment or transfer by EUSMS of the Loan or any of EUSMS's rights and obligations under or relating to the Loan and/or any security thereto for any purpose connected with such assignment or transfer or proposed assignment or transfer;
- (p) to any person or organisation involved in the sending or delivering of any communication to the Borrower's last known address on EUSMS's records. For the purposes of this clause, communication shall include all forms of direct mailers and advertisements (including messages printed on envelopes with EUSMS's name and logo); and
- (q) to any party where EUSMS in good faith deems it reasonable to make such disclosure.
- 20.2 EUSMS's rights and abilities under this Clause shall be in addition and without prejudice to EUSMS's other rights of disclosure under and pursuant to any statutory provisions and in law and nothing herein is to be construed as limiting any of those other rights.
- 20.3 This clause shall survive the termination of the Loan, the Microlending Agreement and these Terms and Conditions.

# 21. SEVERABILITY AND ASSIGNMENT

21.1 If any of the provisions contained in these Terms and Conditions are changed by applicable law or declared or deemed invalid, unlawful or unenforceable in any respect by order of a court or under any law, the validity, legality and enforceability of the

remaining provisions in these Terms and Conditions will not be affected but these Terms and Conditions will be interpreted as if the invalid, unlawful or unenforceable provision had never been contained in these Terms and Conditions.

- 21.2 EUSMS may assign or transfer to any third party (including, without limitation, to any other entity within the EUSMS Group) any of EUSMS's rights, benefits and obligations under the Loan granted to the Borrower without the Borrower's consent or the need to provide the Borrower with any prior notice of such assignment or transfer and the Borrower irrevocably consents to any such assignment or transfer by EUSMS.
- 21.3 The Borrower may not assign, transfer any of the Borrower's rights, benefits or obligations under the Loan.

# 22. THIRD PARTY RIGHTS

Unless expressly provided to the contrary in the Microlending Agreement, these Terms and Conditions or the Other Terms and Conditions ("the Relevant Documents"), a person who is not the Borrower or EUSMS, has no right to enforce or enjoy the benefits of any term in the Relevant Documents and notwithstanding any term in the Relevant Documents, the consent of any third party is not required to vary (including to release or compromise any liability) or terminate any of the Relevant Documents.

# 23. DEFERMENT UNDER EXCEPTIONAL CIRCUMSTANCES

- 23.1 Without prejudice to any rights EUSMS may exercise under the Loan, EUSMS may, upon production of proof by the Borrower (or his/her personal representative as the case may be) of death, total and permanent disability, terminal illness or total and temporary disability of the Borrower ("Trigger Events"), grant to the Borrower (or his/her personal representative as the case may be) deferment of the Borrower's Instalment payments under the Loan. Any such deferment shall be granted at EUSMS's sole and absolute discretion and on such terms and for such duration that EUSMS may specify. EUSMS may refuse to grant such deferment without having to provide any reason.
- 23.2 In relation to this Clause, the Borrower hereby agrees:
- (a) that EUSMS, shall have the right to carry out any enquiry or investigation or ask for further information on or from the Borrower before determining whether to grant the deferment of the Instalments;
- (b) to submit all information (including but not limited to NHIF statements) and execute all documents and to do such things (including but not limited to going for health examinations and undergoing tests with such medical practitioners as EUSMS, and/or its insurance carrier may appoint) as EUSMS, and/or its insurance carrier may require, to ascertain whether a Trigger Event has occurred;
- (c) that EUSMS, its officers, employees or agents shall have the right to disclose at any time and from time to time any information regarding the Borrower, the Loan and/or any information obtained by EUSMS in the course of its determination of whether to grant a deferment under these Terms and Conditions to such persons as EUSMS may, in its sole and absolute discretion, deem necessary.
- 23.3 Any determination made by EUSMS as to whether a Trigger Event has occurred in respect of this Clause shall be final and conclusive.

# 24. AMENDMENT OF TERMS AND CONDITIONS

- 24.1 EUSMS reserves the right to add to or vary any of these Terms and Conditions at any time by notifying the Borrower of the changes. The changes shall take effect on the date specified in the notice. The obligation to give the Borrower prior notice does not apply if additions and/or variations are required in an emergency or where it is not practicable to give such notice. Further, EUSMS may make amendments for administrative or clarification purposes without giving the Borrower any notice.
- 24.2 The prior notice may be given to the Borrower by exhibiting such notice of the amendments or making available a set of the revised Terms and Conditions at EUSMS's offices, on EUSMS's website or via publication through any media. Upon such exhibition or publication, the Borrower is considered to have been notified of such amended Terms and Conditions.

#### 25. GOVERNING LAW

These Terms and Conditions and all matters relating to the Loan are governed by the laws of the Federal Republic of Germany and the Borrower agrees to submit to the exclusive jurisdiction of the Courts in Germany.